National Support

Contact your local representative at www.sumitomodrive.com/representative



SM-Cyclo (Malaysia) Sdn Bhd

- ★ Sales & Marketing Service & Repair Center (KL)
- Sales Offices (Johor Bahru, Penang, Sabah, Sarawak)

Product Configurator: www.sumitomodrive.com/Configurator

Sumitomo Drive Technologies' online product Configurator streamlines the selection process, enabling you to build our power transmission products for your specific application.

www.sumitomodrive.com

Headquarter

Sumitomo Drive Technologies SM-Cyclo (Malaysia) Sdn. Bhd.

No.7C, Jalan Anggerik Mokara 31/56 Kota Kemuning Seksyen 31, 40460 Shah Alam, Selangor Darul Ehsan

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Sumitomo Drive Technologies Reliable Power Transmission Drives **Product Support** Repairs Field Services **Inspection Reports** Commissioning & Start-up Services **Predictive Maintenance** Preventive Maintenance **Root Cause Investigations**

Customized Training Programs

Sumitomo Drive Technologies SM-Cyclo (Malaysia) Sdn. Bhd.

Sumitomo Drive Technologies Product Support

HELPING YOU MAXIMIZE THE LIFE OF YOUR GEARBOXES



REPAIRS

Scheduled & Emergency Repair

Sumitomo's Product Support offers scheduled repair services as a one-stop-shop for all your related gearbox needs. For emergency repairs, we offer a 24 to 72-hour turnaround. Please consult your representative for product eligibility.

FIELD SERVICES

For Your Convenience...

Most of the services offered at our shops can also be performed at customer locations. Additionally, customized training can be provided on-site to help reduce costs and increase productivity.



INSPECTION REPORTS

Data...

Detailed inspection reports reveal problem areas and the extent of repair required to return the gearbox back to its original design specifications.



COMMISSIONING AND START-UP SERVICES

The Key to Long Life

Our commissioning and start-up services ensure that your gearbox is deemed ready for service.

○ ROOT CAUSE INVESTIGATION

Product Support

Sumitomo's Product Support has the experience required to explore a wide range of approaches, tools and techniques to uncover the causes of the most challenging problems.

Providing you a variety of service solutions to help achieve the lowest cost of ownership.



WHY CHOOSE SUMITOMO

Products Built to Last

Sumitomo products are built to last. They are known among industry leaders as some of the best and longest lasting drives available. Your drive will be repaired to the original factory specifications and warranty using Sumitomo-manufactured parts.

Extended warranty programs are available upon request.



PRODUCTS SERVICED





















Seisa High Speed Drives

Mansen

SEISA

INDUSTRIES SERVED

Sumitomo Drive Technologies

Airport Facilities, Automobile, Batching Plant, Quarry, Cement, Fertilizer Chemical Plant, Cooling Tower, Food & Beverage, Glove, Harbor Facilities, Livestock, Material Handling, Palm Oil Mill, Power Plant, Rubber, Steel, Timber/Pulp/Paper, Waste Water

